

## PLAN 2028 EASTERN ILLINOIS UNIVERSITY'S

2023-2028 STRATEGIC PLAN

ABOUTEU

For more than 125 years, Eastern Illinois University has served the residents and students of the region and State. Focusing on academic excellence and student success, EIU offers more than 100 undergraduate majors and 36 graduate degree programs. As a regional comprehensive institution, EIU remains committed to access, opportunity, and affordability.

#### **MISSION**

Eastern Illinois University is a public comprehensive university that offers superior, accessible undergraduate and graduate education. Students learn the methods and results of free and rigorous inquiry in the arts, humanities, sciences, and professions, guided by a faculty known for its excellence in teaching, research, creative activity, and service. The University community is committed to diversity and inclusion and fosters opportunities for student-faculty scholarship and applied learning experiences within a student-centered campus culture. Throughout their education, students refine their abilities to reason and to communicate clearly so as to become responsible citizens and leaders.



#### VISION

Eastern Illinois University will be a premier comprehensive university, global in its reach and impact, where personal connections with faculty and staff support students' academic success.

# **EXECUTIVE SUMMARY**

Plan 2028 has been strategically developed to adapt to the dynamic landscape of higher education. Its primary objective is to align Eastern Illinois University with its mission by prioritizing resources accordingly. Despite an unforeseen delay caused by the global pandemic, EIU initiated its strategic planning process in March 2022. This comprehensive approach aims to position the university for success and prosperity as it prepares for the Higher Learning Commission's 2024 reaffirmation.

The Strategic Plan dashboard is available and regularly updated at **EIU.EDU/STRATEGICPLAN** 

#### PROCESS

In March 2022, the President tasked the Provost with leading a diverse taskforce, coordinated by three co-leaders, that grew to include 21 members from across the campus community. The taskforce created a timeline and process that engaged internal and external stakeholders, each of whom contributed personal and professional insight into how EIU might define, measure, and support high-impact success initiatives in its classrooms, on its campus, and across the region.

Targeted surveys (one external survey and two internal surveys), group meetings, and four public town halls (two in Fall 2022 and two in Spring 2023) helped to sharpen and prioritize the draft plan's initiatives. Concurrently, the members of the taskforce created sub-groups – designated "Implementation Teams" – to identify themes and responsible units. To increase visibility and enhance transparency, the taskforce created and maintains a website at eiu.edu/strategicplan.

## THEMES

Plan 2028 is the blueprint that includes 14 strategic initiatives for EIU's continued and future success that coalesce around four themes:



**CREATE:** CREATE A **21ST CENTURY** CAMPUS & CULTURE

**ACHIEVE:** 

ACHIEVE SUCCESS FOR ALL LEARNERS



## **IMPLEMENTATION**

The plan will include annual spring campus updates led by Theme Champions to review performance metrics and assess responsible unit progress toward goals. Regular updates also will be published online at **eiu.edu/strategicplan**. This active, accountable approach is intended to re-energize Eastern's annual commitment to the plan and to exemplify EIU's culture of continuous enhancement through 2028. As needed, Theme Champions (in consultation with University Leadership) will assess strategic priorities and may modify related activities.

## **EIU'S STRATEGIC PLAN: A FRAMEWORK**

#### IMPLEMENTATION

EIU is driven by its mission and vision, placing deliberate emphasis on fostering student success, bolstering the economy of the State of Illinois, and serving regional, state, and national stakeholders. Plan 2028, aligned with the Illinois Board of Higher Education's strategic plan, "A Thriving Illinois," is an extension and complement to it. The IBHE plan specifically focuses

on harnessing the potential of higher education to promote equity, sustainability, and inclusive economic growth.

Plan 2028 at EIU revolves around four interconnected themes: Achieve, Engage, Create, and Resource. This comprehensive approach encompasses 14 strategic initiatives identified by the campus community, supported by 35 target activities that will

be evaluated annually using designated performance metrics or key performance indicators. Each theme of Plan 2028 will be overseen by dedicated "Champions" and responsible lead offices or divisions.

To ensure continuous progress, Theme Champions and members of the implementation teams for each theme will convene at least once a year.

## THE TASKFORCE

LUCY ADE President, Student Government

JEREMY ALEXANDER Associate Director, Residence Life

**CRYSTAL BROWN** Associate Director, Leadership & Engagement

**ANGELA CAMPBELL** Assistant Director, Student Insurance

**GREG COOPER** Assistant Professor, Journalism

**MOLLY FASNACHT** Assistant Director of Campus Visits, Admissions

DANNY GOURLEY FISCHER Director of Academic Advising

**JAY GATRELL** President, Eastern Illinois University MICHAEL GILLESPIE Director, Faculty Development & Innovation Center & Professor, Sociology

**DANIELLE GOEHNER** TASKFORCE CO-LEAD **Business Operations Support Specialist** 

**KATHRYN HAVERCROFT** Chairperson & Associate Professor, Special Education

MICHAEL HUTCHINSON Director of Business Services & Treasurer

CHRISTOPHER MITCHELL Associate Dean, CLAS & Professor, Theatre

MELINDA MUELLER Department Chair & Professor, Political Science

NICHOLE MULVEY Associate Professor, Graduate Coordinator, Communication Disorders & Sciences

**MICHAEL MURRAY** Director of Development

**JOSHUA NORMAN** Associate Vice-President for Enrollment Management

**JOSHUA REINHART TASKFORCE CO-LEAD** Public Information Coordinator

**GRANT STERLING TASKFORCE CO-LEAD** Professor, Philosophy

**BRADLEY TOLPPANEN** Assistant Vice President of Academic Affairs

**ERIC WAHLS** Facilities Planning & Management

LINDSAY WILSON Counselor, Counseling Center



During these meetings, they will assess overall performance, review and revise goals, and present a summary of the strategic plan's progress in a public town hall. The valuable feedback obtained from these annual updates will provide Plan 2028 with the necessary flexibility to be revised and updated as required to remain effective and relevant.



## THEME ONE: ACHIEVE ACHIEVE SUCCESS FOR ALL LEARNERS



**ACHIEVE** priorities align and invest in policies, practices, and resources that ensure every learner at EIU thrives. The ACHIEVE activities comprise a broad collection of strategic investments and student success supports. For Eastern Illinois University, ACHIEVE focuses on retention, learning outcomes, creating and maintaining active learning environments, adequate financial assistance, degree completion, career preparedness, and student wellness. ACHIEVE priorities leverage EIU's commitment to student success using a holistic array of academic and other organizational supports.

#### **1.1 INVEST IN ACADEMIC EXCELLENCE & HIGH IMPACT PRACTICES** Activity Goal **Metrics (KPIs)** Lead Unit(s) a. Increase the percent of students Office of 1.11 Increase Increase opportunities Student for and involvement in participating in study abroad by International Teaching, high-impact academic 50% by AY 2028/29 compared to Students & Learning, experiences AY 2022/23 Scholars b.Increase total participation in Pine and Research **Pine Honors** Honors College SRCA program by Experiences College 25% by AY 2028/29 compared to AY 2022/23 c. Increase total student participation in NCUR and regional undergraduate venues by 50% by AY 2028/29 compared to AY 2022/23 Increase total student a. Increase the total student **Pine Honors** applications for external applicants for the following College scholarship programs programs from AY 2023/24 to AY 2028/29: Fulbright, Truman, Udall, Goldwater, Mitchell, Rangel, and other national fellowship program appropriate to student interests 1.12 Increase Establish, implement, a. Establish an EIU Internship Advisor **Student Affairs:** and Enhance and assess an internship Network by AY 2024/25 **Career Services** Internships advisor network with a and Related goal of all departments with internships Career Learning Opportunities participating to share data and best practices Assess and increase a. Collect benchmark data during **Student Affairs:** AY 2023/24 and increase annual **Career Services** student participation in events, classroom engagements through 2028 visits, and one-on-one meetings with Career Services, beginning with baseline data collection

#### **1.2 SUPPORT ALL LEARNERS** Activity Goal **Metrics (KP 1.21** Expand Enhance successful a. Increase st Affinity-Based living and learning total stude Housing Living communities, academic activities b & Learning hubs, and active learning compared Communities, Hubs, & Active Learning Create new active a. Create at learning spaces (i.e. learning sp remodel, technology, and technology furniture) 1.22 Eliminate Increase EIU's position a. Increase th against IBHE benchmarks Structural graduation Outcomes for graduation and and demo Gaps for All retention for all students an overall the Fall 20 Learners b.Increase fi retention a retention r for the Fal time coho **1.23** Expand Increase student a. Increase tu Student engagement with resources Services academic support opportunit Focused on services vear stude Academic 2028 Success b.Reshape N initiatives a mentoring 2023/24 a



Pls)	Lead Unit(s)
tudent retention and ent participation in these by 25% by AY 2028/29 I to AY 2022/23	Student Affairs: Housing Academic Affairs: Student Success
least one new active pace (i.e. remodel, ıy, and furniture) per year	Academic Affairs FDIC
he overall 6-year n rate for all students ographic sub-groups with 60% graduation rate for 023 cohort and beyond irst-year fall-to-fall annually and obtain a rate that exceeds 76% Il 2028 first-time, full- ort	CORE Academic Affairs Student Affairs
utoring and mentoring and engagement ties for first- and second- ents between 2023 and NCAA compliance and student-based g programs between AY and AY 2028/29	Academic Success Center Intercollegiate Athletics Inclusion & Academic Engagement

## THEME ONE: ACHIEVE CONTINUED

ACHIEVE SUCCESS FOR ALL LEARNERS

1.3 SUPPORT ST	1.3 SUPPORT STUDENT FINANCIAL AND PERSONAL WELL BEING		
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>1.31</b> Expand Financial Support to Students	Initiate a donor campaign focusing on closing the needs gap & supporting emergency short-term financial assistance programs for Pell-eligible students	a. Increase donor-supported scholarship resources and total awards to support the Panther Retention and Panther Scholarship Funds programs by 25% by AY 2028/29 compared to AY 2022/23	University Advancement Financial Aid Enrollment Management
<b>1.32</b> Assist in Meeting Students' Basic Needs	Support and enhance faculty/staff training around student mental health resources	a. Increase additional opportunities for student mental health awareness and training for EIU employees by AY 2028/29 compared to AY 2022/23	Student Affairs Academic Affairs
	Increase student access to mental health and wellness resources	a. Increase student participation in HERC programs and "pop ups" that support student mental health and wellness annually by AY 2028/29 compared to AY 2022/23	Student Affairs: Health Education Resource Center



## **CHAMPIONS:**

Lucy Ade Bradley Tolppanen Danny Gourley Fischer

### **IMPLEMENTATION TEAM:**

Melinda Mueller Nichole Mulvey



## **THEME TWO: ENGAGE** ENGAGE THE COMMUNITY, REGION, STATE & WORLD

Sciences

**ENGAGE** priorities are intended to build bridges between and amongst its internal and external stakeholders to expand and enhance the everyday worlds of EIU's students, faculty, staff, alumni, and communities at all scales. ENGAGE seeks to build collaborative opportunities for inclusive economic development, regional prosperity, and personal growth. ENGAGE deepens EIU's connection and commitment to the region, State, and world.

#### 2.1 CULTIVATE COMMUNITY PARTNERSHIPS TO SUPPORT ACADEMIC PROGRAMS Activity Goal **Metrics (KPIs)** Lead Unit(s) 2.11 Focus on Increase percentage of a. Create campus-wide marketing Student Affairs: students participating plan for Office of Leadership & Leadership & Community-Engagement Based in Civic Engagement & Engagement Volunteerism projects b.Increase student volunteering Teaching, engagements 3% annually from AY compared to AY 2023/24 Learning, 2022/23 to AY 2028/29 Research & Volunteerism Audit all EIU programs a. Share audit results with Faculty **Student Affairs:** for community-based Senate to explore support for TLR Leadership & Teaching, Learning, & Engagement programs Research experiences to b.Provide faculty annually with a list develop a plan to expand of volunteer opportunities curricular integration across campus a. Grow annual student, faculty, and School of 2.12 Invest in Increase the total number community participation each year Communityof Academy of Lifelong Extended Learning and School from AY2023/24 and AY2028/29 Facing Learning of Extended Learning Academic participants Programs & Delivery Models College of 2.13 Continue Increase and diversify a. Expand participation in the the pipeline for K-12 Minority Teacher Education to Focus on Education Meeting K-12 teachers & leaders Program and increase total (including the Teacher and with EIU graduates by minority students graduating from **Rural Schools** recruiting and graduating teacher licensure programs by Initiative) Teacher/Leader 30% by AY2028/29 compared to more students and Needs College of students of color AY 2022/23 Liberal Arts &

2.2 ENGAGE THI	2.2 ENGAGE THE REGION & STATE		
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>2.21</b> Work with Community Partners to Benchmark EIU's Contribution to the Community	Initiate an economic impact study of the University	a. Work alongside key University partners to initiate, create, and distribute an EIU economic impact study to inform and enhance community, regional, and State higher education, workforce, and economic initiatives by June 2025	Office of the President
<b>2.22</b> Create an EIU Volunteerism Program for All Employees to Support Coles County and the Local Region (Moultrie, Douglas, Edgar, Clark, Cumberland, Effingham, Shelby, Jasper, & Crawford Counties)	Increase EIU employee participation and leadership roles on non-profit or volunteer boards across the county and State	<ul> <li>a. Create an EIU employee volunteer program by June 2024</li> <li>b. Survey employees to benchmark leadership and community services by June 2024</li> <li>c. Benchmark economic impact of EIU volunteer program using the "Independent Sector" hourly rate annually beginning in AY 2024/25</li> </ul>	Human Resources Leadership & Engagement
<b>2.23</b> Create Programs to Meet the Needs of the Region & State	Regularly survey external and internal stakeholders to identify new program needs	a. Provost to request deans and department chairs to explore new programs through collaborative assessments with industry and academic partners and develop a 5-year academic plan by June 2024	Academic Affairs
	Consult with IBHE to determine programmatic connections to the Thriving Illinois Strategic Plan	a. Provost shall engage in at least semesterly dialogue with IBHE representatives to ensure and/or modify EIU's existing and emerging academic programming to best align with and connect to IBHE's A Thriving Illinois Strategic Plan	Academic Affairs
<b>2.24</b> Increase Opportunities for Stakeholder Engagement Across All Areas of the University	Increase attendance at community-facing events & on-campus activities	<ul> <li>a. Increase attendance at ticketed academic &amp; cultural events annually through AY 2028/29</li> <li>b.Increase attendance at ticketed intercollegiate athletics events annually through AY 2028/29</li> </ul>	Doudna Fine Arts Center Tarble Arts Center Student Government Intercollegiate Athletics Leadership & Engagement

## THEME TWO: ENGAGE CONTINUED ENGAGE THE COMMUNITY, REGION, STATE & WORLD



2.3 ENGAGE ALUMNI			
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>2.31</b> Elevate Alumni Programming & Volunteer Opportunities	Increase Alumni Association membership	a.Increase membership 25% by AY 2028/29 compared to AY 2022/23	Alumni Services
	Increase and diversify the number of Alumni on advisory boards and mentoring programs across campus	a.Increase 25% by AY 2028/29 compared to AY 2022/23	Alumni Services Academic Program Advisory Boards
	Increase alumni participation at Alumni Association events	a.Increase 25% by AY 2028/29 compared to AY 2022/23	Alumni Services

#### **CHAMPIONS:**

### Jeremy Alexander Josh Reinhart

## **IMPLEMENTATION TEAM:**

Crystal Brown Greg Cooper Mike Murray

Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>2.41</b> Expand Faculty-Led International Experiences	Increase number of faculty-led international teaching & research experiences abroad	a. Increase the number of faculty-led study abroad proposals by 25% by AY 2028/29 compared to AY 2022/23	International Education Committee Office of International Students & Scholars
<b>2.42</b> Enhance International Enrollments	Enhance & maintain international enrollments	<ul> <li>a. Increase the percentage of undergraduate international students to 15% of all international students by AY 2028/29</li> <li>b. Diversify the geography of international students with the goal of having enrolled students from more than 60 countries by AY 2028/29</li> </ul>	Office of International Students & Scholars
<b>2.43</b> Assess International Student Satisfaction	Assess international student satisfaction	a. Deliver a biennial survey of enrolled international students to understand and improve the international student experience beginning in Spring 2024	Office of International Students & Scholars



## **THEME THREE: CREATE** CREATE A 21ST CENTURY CAMPUS & CULTURE



CREATE priorities evidence a sustained commitment to all employees and students by cultivating belonging and creating a culture of care for all. CREATE accelerates efforts to innovate, invigorate, and reaffirm EIU's unique institutional identity. Echoing the IBHE's strategic plan, Plan 2028 advances EIU's shared values of diversity, equity, and inclusion for all students, employees, and community members. CREATE activities focus on investing in employee and learner wellness, knowledge creation, creativity, and belonging.

#### 3.1 CULTIVATE A CAMPUS CLIMATE THAT PRIORITIZES BELONGING & VALUES DIVERSITY

Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>3.11</b> Invest in New Office & Programming led by the Senior Diversity Officer	Expand DEI-related programming & training for students and faculty including RISE & EIUnity conferences	a. Increase participation/attendance in/at DEI-related programming annually and 50% by AY 2028/29 compared to AY 2022/23	Senior Diversity Officer DEI Advisory Group (TBD)
<b>3.12</b> Institutionalize Climate Survey	Continue benchmarking the campus climate	a.Deliver the climate survey in Fall 2025 and Fall 2028	Senior Diversity Officer DEI Advisory Group (TBD)
<b>3.13</b> Continue Commitment to the Quality Initiative to Diversify Faculty & Staff for Student Success	Increase diversity of employees across all employee groups	a. Increase the percentage of diverse employees by employee group compared to AY2019/20	Office of the President Senior Diversity Officer Office of Civil Rights & Diversity Human Resources

### **CHAMPIONS:**

Michael Gillespie Eric Wahls

#### **IMPLEMENTATION TEAM:**

Kelly Miller Chris Mitchell Kathryn Havercroft Lindsay Wilson

3.2 INVEST IN RESEARCH & CREATIVE ACTIVITY			
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>3.21</b> Advance Internal Research & Creativity Programs	Incentivize faculty & staff to develop new proposals	a. Create an internal proposal development incentive framework for investigators no later than Fall 2024	Research & Sponsored Programs
	Cultivate interest in the National Endowment for the Humanities and National Endowment for the Arts to support creative efforts and related scholarship	a. Submit at least one grant proposal or fellowship each to the National Endowment for the Humanities and National Endowment for the Arts to support creative efforts and related scholarship	Deans Department Chairs
<b>3.22</b> Enhance Research Com- petitiveness	Deepen commitment to competitive extramural research & program grants	a. Increase total number of external proposals by 25% by AY 2028/29 compared to AY 2022/23	Deans Department Chairs
<b>3.23</b> Sustain Commitment to Diversifying the Faculty Initiative	Prioritize participation in the DFI Fellowship program	a. Submit at least one application annually to the DFI Fellowship program	The Graduate School
<b>3.24</b> Support Faculty Fellowship Participation	Make efforts to sustain or increase the number of national fellowship applications by faculty	a. Increase the number of faculty applications to major fellowship programs per year (e.g. Fulbright, NEA, Congressional Science, etc.)	Deans Department Chairs



## THEME THREE: CREATE CONTINUED CREATE A 21ST CENTURY CAMPUS & CULTURE



3.3 INVEST IN EMPLOYEE WELLNESS AND WELLBEING			
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>3.31</b> Invest in Employee Wellness & Wellbeing	Implement new training and workshops with increasing annual participation	<ul> <li>a. Increase the total number of campus professional development training events offered by Human Resources, Information Technology Services, and the FDIC annually beginning in AY 2023/24</li> <li>b. Increase the total number of professional development events &amp; training programs by faculty and staff annually beginning in AY 2023/24</li> <li>c. Increase faculty FDIC participation 50% by AY 2028/29 compared to AY2022/23</li> </ul>	Human Resources ITS Faculty Development & Innovation Center
	Enhance employee fitness & wellness programming	<ul> <li>a. Increase employee participation in EIU's Adult fitness program annually and by 25% by AY 2028/29 compared to AY 2022/23</li> <li>b.Increase employee memberships at EIU's SRC by 25% by AY 2028/29 compared to AY 2022/23</li> </ul>	Adult Fitness Student Affairs: Student Recreation Center

3.4 CREATE A 21	ST CENTURY CAMPUS INFR		
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>3.41</b> Update our Campus Master Plan	Update our campus-wide facilities & capital plan by Spring 2025	<ul> <li>a. Collaboratively update our plan by Spring 2025 in partnership with a consultant</li> <li>b.Integrate an energy conservation plan into the facilities/capital plan</li> </ul>	Vice President for Business Affairs Facilities Planning & Management Student Affairs: Housing& Dining Athletics Intercollegiate Academic Affairs
<b>3.42</b> Invest in IT Infrastructure	Create an IT plan that identifies resources necessary to support a sustainable refresh cycle for classrooms, labs and all employees	a. Develop a multi-year campus strategic IT plan no later than June 2024 that includes peer Educause benchmarks	ITS



## **THEME FOUR: RESOURCE** ENCOURAGE INNOVATION, DIVERSIFY **REVENUE, & GROW ENROLLMENTS**



**RESOURCE** priorities focus on overall institutional sustainability, staffing, and enhanced business practices. The theme of RESOURCE will ensure that EIU's budgeting process, operations, and enrollment management efforts focus on sustained financial stability and invests in the strategic priorities of Plan 2028. This priority also ensures compliance with federal and State regulations, as well as financial benchmarks established by Eastern's regional accreditation body, the Higher Learning Commission.

#### **4.1 INNOVATION DRIVEN BUDGETS & PRACTICES Metrics (KPIs)** Lead Unit(s) Activity Goal 4.11 Develop Develop strategic a. Achieve and sustain a US President Strategic budgeting practices **Department of Education** President's Budgeting aligning with the US Composite Financial Index in (0.0-Council Department of Education 1.0) or above the zone (1.1-10.0) Practices that **Composite Financial** Focus on annually Achieving and Index Sustaining Financial Stability Review & benchmark, a. Using national and SUCCS **Business Affairs** 4.12 Review HR Policies, and if appropriate resources, develop a revised Human Staffing & revise and update compensation plan by December Resources Compensation compensation plans 2024 Institutional and salary ranges for Frameworks to Research all non-negotiated and Enhance Competitiveness civil service employee and Ensure categories Equity Develop staffing plans a. Using national peer data, develop Vice Presidents using benchmark/peer/ a campus staffing plan by Intercollegiate environmental/NCES December 2024 Athletics data



### **CHAMPIONS:**

Angela Campbell Michael Hutchison Josh Norman

#### **IMPLEMENTATION TEAM:**

Molly Fasnacht Linda Holloway Kelly Miller

4.2 DIVERSIFY R	4.2 DIVERSIFY REVENUE		
Activity	Goal	Metrics (KPIs)	Lead Unit(s)
<b>4.21</b> Comprehensive Fundraising Campaign	Create a comprehensive campaign plan and launch timeline that aligns with and supports initiatives and priorities of the strategic plan and institutional mission	<ul> <li>a. Complete the comprehensive campaign consultancy process and establish a campaign timeline by June 2024</li> <li>b.Increase total donors and gifts annually compared to AY 2023/24</li> <li>c. Increase total major gifts annually compared to AY 2023/24</li> </ul>	University Advancement
<b>4.22</b> Increase Extramural Funding	Increase total grants and contracts	a. Increase total grant proposals and awards annually with the goal of a 25% increase by AY 2028/29 compared to AY 2022/23	Research & Sponsored Programs

#### 4.3 ENROLLMENT MANAGEMENT Activity **Metrics (KP** Goal 4.31 Strategic Continue to meet annual a. Enroll at lea Enrollment enrollment goals of the Fall 2027 a Management Strategic Enrollment b.Enroll at le Plan Management plan students b enrollment c. Enroll at le undergrad 2027 and s d.Enroll at le students b enrollmen<sup>-</sup> 4.32 Strategic Integrate retention goals a. See enroll Student into the Enrollment 1.23 Management plan and Success Initiatives prioritize retention as a core element of enrollment goals to counter admissions "birth dearth" 4.33 Strategic Create new partnerships a. Launch at and completion initiatives Partnerships partnershi to advance EIU's & Completion b.Expand col Initiatives strategic enrollment plan partnership completio new articu year

Pls)	Lead Unit(s)
east 10,000 students by and sustain enrollment east 2,100 graduate by Fall 2027 and sustain it east 5,900 duate students by Fall sustain enrollment east 700 international by Fall 2027 and sustain it	Enrollment Management Graduate School Office of International Students & Scholars
ment metrics in 4.31 and	Academic Affairs Academic Success Center Enrollment Management
least one corporate ip per year ommunity college ips for degree on including at least 7 ulation agreements per	Enrollment Management

## **APPENDICES**



#### APPENDIX A | EXTERNAL STAKEHOLDER SURVEY, AUGUST 2022

Thank you for choosing to participate in the following short survey. Your feedback will provide Eastern Illinois University with critical data that will help shape its approach to meeting student, community, and industry needs in the future.

\*Name: \*Name of Your Organization:

Entry Field	
Entry Field	

Please review EIU's Mission and Vision Statements, and keep them in mind when answering the questions below.

#### EIU Mission Statement

Eastern Illinois University is a public comprehensive university that offers superior, accessible undergraduate and graduate education. Students learn the methods and results of free and rigorous inquiry in the arts, humanities, sciences, and professions, guided by a faculty known for its excellence in teaching, research, creative activity, and service. The University community is committed to diversity and inclusion and fosters opportunities for student-faculty scholarship and applied learning experiences within a student-centered campus culture. Throughout their education, students refine their abilities to reason and to communicate clearly so as to become responsible citizens and leaders.

#### EIU Vision Statement

Eastern Illinois University will be a premier comprehensive university, global in its reach and impact, where personal connections with faculty and staff support students' academic success.

Select the most appropriate response to the following statements:

EIU fulfills its organizational mission.

	5	۲	3	2	١
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	Your organizatio	n's relationship with EIU	J is strong.		
	5	۲	3	۲	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	EIU demonstrate	es flexibility in meeting i	ts evolving sta	akeholders' needs.	
	5	۲	3	2	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree

- The programs and services EIU <u>offers</u> help your organization to fulfill its mission.
   ③ ④ ③ ③ ④
   Strongly Agree Somewhat Agree Not Sure Somewhat Disagree Strongly Disagree

Please provide your organization's responses to the following questions:

1. What can EIU do as a community partner that will benefit the success of your organization?

Entry Field

2. What elements of the EIU mission best align with your or future?

Entry Field

Are there specific programs or services (academic or othe based on the evolving workforce/community needs of yo

Entry Field

How critical is EIU's impact (economic or otherwise) to yo

Entry Field

How should EIU best invest in itself to enrich regional gro Coles County?

Entry Field

6. Are there innovative or entrepreneurial ways EIU might comaximize our collaborative impact?

Entry Field

7. Do you have any other comments, ideas, or concerns you

Entry Field

Thank you very much for your participation in this survey. We look forward to using your feedback to further enhance EIU's ability to meet student, community, and industry needs.



ganization's vision for our shared success in the
erwise) EIU should consider offering or enhancing our organization?
our organization currently?
wth and economic opportunity in and around
onsider working with your organization to
ı would like to share?

#### APPENDIX B | INTERNAL STAKEHOLDER SURVEY, OCTOBER 2022

Thank you for choosing to participate in the following short survey. Your feedback will provide Eastern Illinois University with critical data that will help shape its approach to meeting student, community, and industry needs in the future.

*	Affiliation	with	Eastern	Illinois	University
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Faculty

Student	
---------	--

Staff Administrator

Please review EIU's Mission and Vision Statements, and keep them in mind when answering the questions below.

#### EIU Mission Statement

Eastern Illinois University is a public comprehensive university that offers superior, accessible undergraduate and graduate education. Students learn the methods and results of free and rigorous inquiry in the arts, humanities, sciences, and professions, guided by a faculty known for its excellence in teaching, research, creative activity, and service. The University community is committed to diversity and inclusion and fosters opportunities for student-faculty scholarship and applied learning experiences within a student-centered campus culture. Throughout their education, students refine their abilities to reason and to communicate clearly so as to become responsible citizens and leaders.

#### **EIU Vision Statement**

Eastern Illinois University will be a premier comprehensive university, global in its reach and impact, where personal connections with faculty and staff support students' academic success.

Select the most appropriate response to the following statements:

_	<ul> <li>EIU fulfills its organizational mission.</li> </ul>				
	5	۲	3	2	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	Your personal re	elationship with EIU is	strong.		
	5	۲	3	2	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	_	es flexibility in meeting		s.	œ
	. S	۲	3	-	0
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	The programs a	nd services EIU offers h	nelp EIU to fulfi	ll its mission.	
	5	۲	3	2	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree
_	EIU is an asset to	o the community.			
	5	۲	3	2	1
	Strongly Agree	Somewhat Agree	Not Sure	Somewhat Disagree	Strongly Disagree

Please provide your organization's responses to the following questions:

1. What can EIU do to enhance the success of its students?

Entry Field

2. What can EIU do to enhance the success of its employees

Entry Field

3. What elements of the EIU mission best align with your pe future?

Entry Field

 Are there specific programs or services (academic or othe based on what you understand to be evolving workforce,

Entry Field

How can EIU make more of an impact (economic or other community/region?

Entry Field

6. Are there innovative or entrepreneurial ways EIU might co to maximize our collaborative impact?

Entry Field

7. Do you have any other comments, ideas, or concerns you

Entry Field

Thank you very much for your participation in this survey. We lool enhance EIU's ability to meet student, community, and industry n



erwise) EIU should consider offering or enhancing /community needs? 	
/community needs?	ersonal vision for our shared success in the
/community needs?	
onsider working with outside agencies or partners	erwise) EIU should consider offering or enhancing /community needs?
onsider working with outside agencies or partners	
u would like to share?	rwise) on the overall growth and success of our
u would like to share?	
k forward to using your feedback to further	onsider working with outside agencies or partners
k forward to using your feedback to further	
	u would like to share?
	k forward to using your feedback to further eeds.

#### APPENDIX C | INTERNAL SURVEY, PRIORITY CLARIFICATION, DECEMBER 2022

Thank you for choosing to participate in the following short survey. Your continued feedback throughout EIU's Strategic Planning process will provide the University with meaningful data that will help shape its approach to meeting existing and future student, community, and industry needs.

Earlier surveys and town halls led to an assortment of shared themes and initiatives amongst internal and external stakeholders. The Strategic Planning Committee now seeks your additional feedback on those emergent themes and initiatives to further sharpen/adjust EIU's focus in these areas.

Future stages of the strategic planning process will leverage your feedback from this survey to begin identifying guantifiable KPIs (key performance indicators) that will allow us to measure and enhance our performance in these important areas.

Please prioritize the draft initiatives under each theme as you see fit. You may assign the same priority level(s) to more than one initiative. Your revision/language suggestions also are welcome, as are your recommendations for other standalone initiatives under each theme.

\*You'll find some initiatives seem to align with more than one theme. This is a natural occurrence at this stage of strategic planning. Ongoing stakeholder feedback may impact the final positioning of some initiatives.

Affiliation with Eastern Illinois University: Student Faculty

Staff Administrator

Please review EIU's Mission and Vision Statements, and keep them in mind when offering your feedback below.

#### EIU Mission Statement

Eastern Illinois University is a public comprehensive university that offers superior, accessible undergraduate and graduate education. Students learn the methods and results of free and rigorous inquiry in the arts, humanities, sciences, and professions, guided by a faculty known for its excellence in teaching, research, creative activity, and service. The University community is committed to diversity and inclusion and fosters opportunities for student-faculty scholarship and applied learning experiences within a student-centered campus culture. Throughout their education, students refine their abilities to reason and to communicate clearly so as to become responsible citizens and leaders.

#### EIU Vision Statement

Eastern Illinois University will be a premier comprehensive university, global in its reach and impact, where personal connections with faculty and staff support students' academic success.

THEME 1: ACHIEVE: Achieve Success for All Learners

Please prioritize each initiative under THEME 1:

Invest in best practices & academic excellence for all learners

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Expand hiring and retention of diverse, high-guality faculty, advisors, and staff

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Increase cultural competence & humility for a diversified EIU community Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Expand student financial support and well-being Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Any suggested revisions to the language of THEME 1 initiatives above? (Optional) Suggest other possible/measurable/timely initiatives for THEME 1:

THEME 2: ENGAGE: Engage the Community, Region, State & World Please prioritize each initiative under THEME 2:

Cultivate reciprocal benefits through academic and economic partnerships (via proactive response to

community academic and workforce needs; enhancing alumni affinity; etc.) Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Enrich the region and state (via service learning opportunities; civic engagement and volunteerism; targeting programs that align with IBHE initiatives; etc.)

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Expand engagement with targeted international audiences to broaden EIU's pool of qualified students Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Any suggested revisions to the language of THEME 2 initiatives above?

(Optional) Suggest other possible/measurable/timely initiatives for THEME 2:

THEME 3: CREATE: Create a 21st-Century Campus and Culture

Please prioritize each initiative under THEME 3:

Cultivate a campus climate that prioritizes belonging & values diversity (via driving unified values; fortifying IT infrastructure; etc.)

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Advance research and creativity activities

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Engage in effective communication and programming that equips campus departments with meaningful resources and promotes campus-wide wellness and morale

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Develop, maintain, and promote a campus master plan for capital and resource prioritization across all units of campus (via expanding/retrofitting active learning spaces, etc.) Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Enhance and build awareness around sustainability efforts to decrease campus energy consumption and overall carbon footprint

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority Any suggested revisions to the language of THEME 3 initiatives above?

(Optional) Suggest other possible/measurable/timely initiatives for THEME 3:

THEME 4: RESOURCE: Uphold Financial Stability, Encourage Innovation, Diversify Revenue Please prioritize each initiative under THEME 4:

Develop strategic budgeting practices that focus on achieving and sustaining financial stability

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Encourage workplace innovation across departments (via peer institutional benchmarking; introducing collaborative technologies; exploring and leveraging institutional synergies; creating compensation and accountability frameworks; etc.)

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Diversify revenue (via competitive research; extramural funding; donor outreach; active management of EIU's strategic enrollment management plan; etc.)

Highest Priority High Priority Moderate Priority Low Priority Lowest Priority

Any suggested revisions to the language of THEME 4 initiatives above?

(Optional) Suggest other possible/measurable/timely initiatives for THEME 4: Do you have any other comments, ideas, or concerns you would like to share?

Thank you very much for your participation in this survey. We look forward to using your feedback to further enhance EIU's ability to meet our student, employee, community, and industry needs.

#### APPENDIX D | TOWN HALL, OCTOBER 2022

## **EIU STRATEGIC PLAN 2023** EIU STRATEGIC PLANNING

FALL TOWN HALLS | OCTOBER 2022

versity is a public com ds and results of free and rigorous ir mous culture. Throughout their education, stude ies to reason and to cor nsible citizens and leaders

#### **PURPOSE OF THE STRATEGIC PLAN**





Higher Learning

2024-2025 Reaff

OMMISSION





3

Higher Learning Commission (HLC)

WHY NOW?

5



#### **INFORMS & SUPPORTS**

• HLC Reaffirmation • HLC Quality Initiative Diversifying EIU faculty and staff for student success. Design & Development of a Comp ing Campaign Strategic Enrollment agement Plan Capital & Facilities Plan cademic buildings, administrative offices



#### MISSION STATEMENT

#### VISION STATEMENT

#### **PURPOSE OF THE STRATEGIC PLAN**

- implementing, benchmarking, & assessing initiatives
- the budget and decision-making process for meeting near term (1-3 years and longer term (5-7 year) goals



## WHY NOW? • Prepare for demographic cliff and related market challenges Create a campus where al students thrive and feel like they •Delaved by COVID-19

#### **EXTERNAL STAKEHOLDER SURVEY**

WHO ARE EIU'S STAKEHOLDERS? • 153 Participants

• Select off-campus constituer



#### APPENDIX E | BOARD OF TRUSTEES UPDATE, JANUARY 2023



Eastern Illinois University™				
	ACHIEVE: ACHIEVE SUCCESS FOR ALL LEARNERS			
<b>VE PRIORITIES</b> align and invest in policies, practices, ources (human, structural and financial) that ensure earner thrives.				
nvest in academic excellence and high-impact ctices				
Support all learners				

1.3 Support student financial and personal well-beir



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• 1.2

pra

#### **CREATE:** CREATE A 21ST

CREATE A 21ST CENTURY CAMPUS & CULTURE

**CREATE PRIORITIES** evidence a sustained commitment to all employees and students by cultivating a culture of belonging, resourcing scholarly activities, and creating a culture of care for all.

- 3.1 Cultivate a campus climate that prioritizes belonging and values diversity
- 3.2 Invest in research and creative activities
- 3.3 Invest in employee wellness and wellbeing
- 3.4 Create a 21st century campus infrastructure

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## **STRATEGIC PLAN 2023**



#### ENGAGE: ENGAGE THE COMMUNITY, REGION STATE & WORLD

**ENGAGE PRIORITIES** build bridges between stakeholders and expand the everyday world of our students, staff, and community.

- 2.1 Cultivate community partnerships to support
- academic programs
- 2.2 Enrich the region and state
- 2.3 Engage alumni
- 2.4 Engage internationally



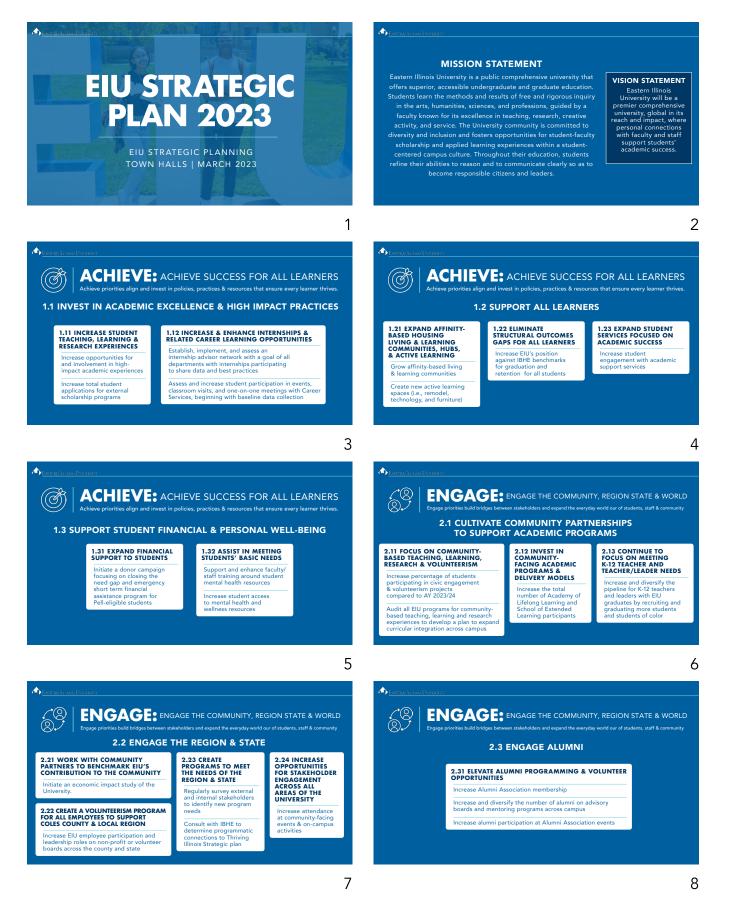
#### **RESOURCE:**

ENCOURAGE INNOVATION, DIVERSIFY REVENUE & GROW ENROLLMENTS

**RESOURCE PRIORITIES** focus on data driven approaches toward overall institutional sustainability (enrollment & finances), staffing, and enhanced business practices.

- 4.1 Innovation driven budgets and practices
- 4.2 Diversify revenue

#### APPENDIX F | TOWN HALLS, MARCH 2023







C.C.



## PLAN 2028 EASTERN ILLINOIS UNIVERSITY'S 2023-2028 STRATEGIC PLAN



Eastern Illinois University 600 Lincoln Ave. Charleston, IL 61920 eiu.edu/strategicplan